

DATA SHEET

# Confirm™

## Version 9.0

INFRASTRUCTURE ASSET MANAGEMENT SOLUTIONS FOR IMPROVED EFFICIENCY, LOWER COSTS, AND SIMPLIFIED COMPLIANCE.



### Summary

Confirm v9.0 is an industry leading infrastructure asset management solution which helps councils manage their corporate plans and consistently meet legislative obligations, while maintaining standards for corporate governance and community duty-of-care.

### Benefits

- Provides a single point of truth to monitor all council assets.
- Seamlessly integrates asset management with other core business solutions.
- Location-aware capability enables users to create, view, edit and control assets from a map view.
- Access and capture asset data directly on hand-held devices as it happens.
- Attach Notes, sketches and photographs to logs and reports so everyone is on the same page.
- Advanced analytical tools with user defined algorithms to predict how assets will degrade over time.

### OVERVIEW

Confirm is a scalable infrastructure asset management solution which facilitates collaboration between all stakeholders in the infrastructure ownership, maintenance and management process. The modular nature of the product enables for implementation as a discrete application serving one business area with a specific set of assets, or as a complete asset management solution across an entire enterprise for the full range of assets.

Confirm provides an asset management framework that assists councils to implement and manage improvement programs, allowing asset managers to finetune inspection frequencies and defect intervention levels so that service levels, costs, and risks are appropriate for the type of asset.

Confirm's enterprise-based approach allows all asset classes to be managed in a single system through the entire asset lifecycle. By integrating all data that defines each asset, a single "point of truth" is achieved, and ensures councils know exactly which assets they own, which they are responsible for, and what their current status is. This strategic, integrated approach to asset management reduces staff training and administrative costs, while keeping hardware and software overheads to a minimum.

### Version 9.0 Enhancements

#### Internal Messaging

A brand new 'Internal Messaging' screen allows frequent users of Confirm, who have no need for additional email applications, to receive and monitor actions and alerts.

This enhancement provides one place where users can review actions and enables simpler tracking of escalations and performance against KPIs, eliminating the need for other applications to be installed on selected users machines. This is a useful productivity tool for users and will help to ensure that services standards are met.

#### Data Source Drill-down

Accessing items on Data Source is now only a click away, allowing users and supervisors to drill into query results to understand underlying issues relating to Enquiries, Jobs, Payment Requests, Work Orders and Variation Orders.

#### Batch Create Jobs From "Data Source"

Creating multiple jobs directly from the Non-Routine works order header using a Data Source enables users to quickly batch works for assets that meet selected criteria. Example: a grading program can be created for all unsealed roads in a region with a specific condition on a single works order.

#### Technology Support

Confirm continues to stay abreast with all mainstream operating environments and supports:

- Vista, ArcMap 9.3
- SQL Server 2008
- Oracle 11g
- Windows Server 2008
- ArcSDE on SQL Server 2008 accessed from MapXtreme.

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## PITNEY BOWES BUSINESS INSIGHT

With the industry's most comprehensive set of solutions for maximising the value of customer data, Pitney Bowes Business Insight helps organisations more effectively locate, connect with and communicate to their customers in today's global markets.



### User Sortable Task List

Confirm's new user sortable task list empowers mobile workers to plan and streamline their days activities. All tasks assigned to a user can be summarised on one screen and includes drill down functionality. Once new tasks are allocated and added users can order tasks according to their own preferences accounting for route, time and resource factors outside of the system

### Non-Routine Jobs

Check points are included to ensure non-routine jobs are issued with proper instructions. Status updates now require validation through the population of specific fields. Whilst this prevents confusion caused by jobs being issued without instructions, it is also used to ensure safety requirements are specified.

### Valuation

Confirm v9.0 has provision for additional details, such as previous values, to be included in the Valuation Export. Developed specifically for Asia Pacific customers, this assists with the calculation of replacement values, disposals and simplifies revaluation.

### Usability

**Inventory:** The use of Inventory is now more integrated. Linked assets can now be launched directly from the inventory item eliminating the need to perform additional queries.

**Commitments in the Field:** Field staff now have visibility of KPIs on mobile devices through Commitments allowing them to prioritise tasks.

### Confirm Mapping Link for MapInfo:

MapInfo Professional 9.5 and 10 are fully supported.



## New Functionality

### Overarching Jobs and Job Precedence

Confirm v9.0 allows for managing the end-to-end rectification of an issue through the new parent-child structure. This enhancement to the Jobs Precedence module allows one Job to be the Parent of many Jobs.

For example, an Enquiry about a pothole can be converted into a Parent Job with Child Jobs for 'Make Safe', 'Intermediate Repair' and 'Reinstatement'. The cost is logged against the overarching jobs rather than individual jobs and where the Child Job is on a Works Order the Parent Job Number is now displayed when running the Print Orders report.

### Document Management API

The new Document Management API provides a capability to potentially link with any Document Management system. It mimics the Links function, in a way, but uploads the file to the document management system (EDMS) with some "metadata". This effectively automates the link to DMS by sending metadata and receiving either a URL link or command line path to store in Confirm reducing the effort required to link documents against Enquiries, Assets, Defects and Work.

### SPECIFICATIONS

Confirm supports a wide variety of spatial and non-spatial databases and file formats:

#### Operating Systems:

Microsoft Windows XP SP 3, SP4  
Microsoft Windows Server 2003 SP1, SP4

Windows Server 2003 SP1 running Citrix Presentation Server 4

#### Supported Databases:

Vista, ArcMap 9.3  
SQL Server 2008  
Oracle 11g  
Windows Server 2008